

OAKS HEALTHCARE PATIENT PARTICIPATION GROUP

ANNUAL GENERAL MEETING 5 MARCH 2020

CHAIRMAN'S REPORT

Well this has certainly been a year of hard work, dedication and change not only for us but for the staff at the surgery especially.

The good news was that the patients and staff from the Queenswood site finally moved into the Cowplain surgery at the beginning of August. This had taken months of negotiations and organisation for the staff to deal with notwithstanding the disruption of the building work.

In preparation for this the group were asked to come in and help with another Open Day which was very well attended. It also gave us another opportunity to sign up patients for things like the NHS App and On Line Services.

For the first week of the changeover it was felt that our assistance would also be needed and several members of the group attended every surgery . We helped the patients negotiate the building especially as there are now several GP's, nurses and clinics based upstairs, answered questions and encouraged the use of the booking in machine etc. I am sure those of you who came in to help will agree with me that this exercise proved quite an eye opener! We also helped with the flu clinics as usual.

One of the changes to the surgery is that we, along with 5 other surgeries in the area are now part of the Havant and Waterlooville Primary Care Network. We were given a talk on what benefits this would involve for the patients as well as another talk from the Social Prescriber which is a new non medical member of staff for the group. This appointment has proved extremely successful and one of our members is currently assisting her in a project.

We have not taken part in a lot of fund raising this year but we were able to purchase another Dermoscope which is under the safe care of Dr Johns. Hopefully we will be able to increase our funds in the coming year.

Plans are already in place for two health talks for the patients. One will be on preventing Diabetes which will be held in May and will be conducted by the diabetic nurses from the surgery. The second is planned for September and will be on Cancer and hopefully Macmillan will be involved.

I would like to thank everyone for their support and hard work this year especially Linda and Karen who have taken time out of their extremely busy workload to offer us advice and guidance. Hopefully you are all looking forward with me to the challenges of next year.

Joan Elliott